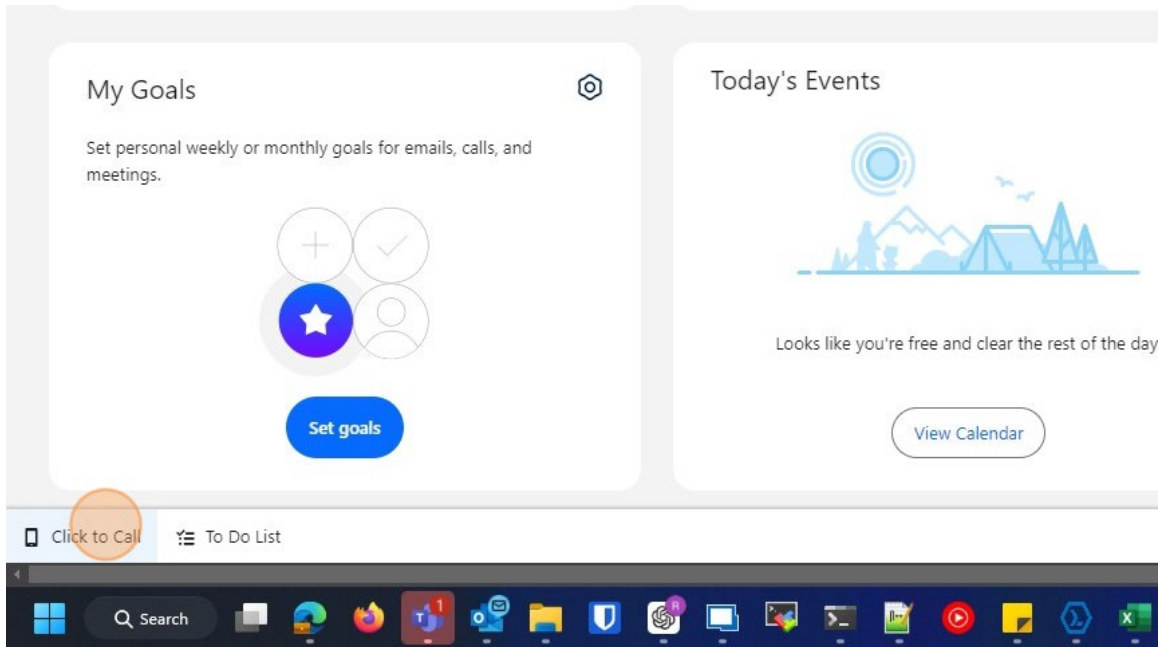
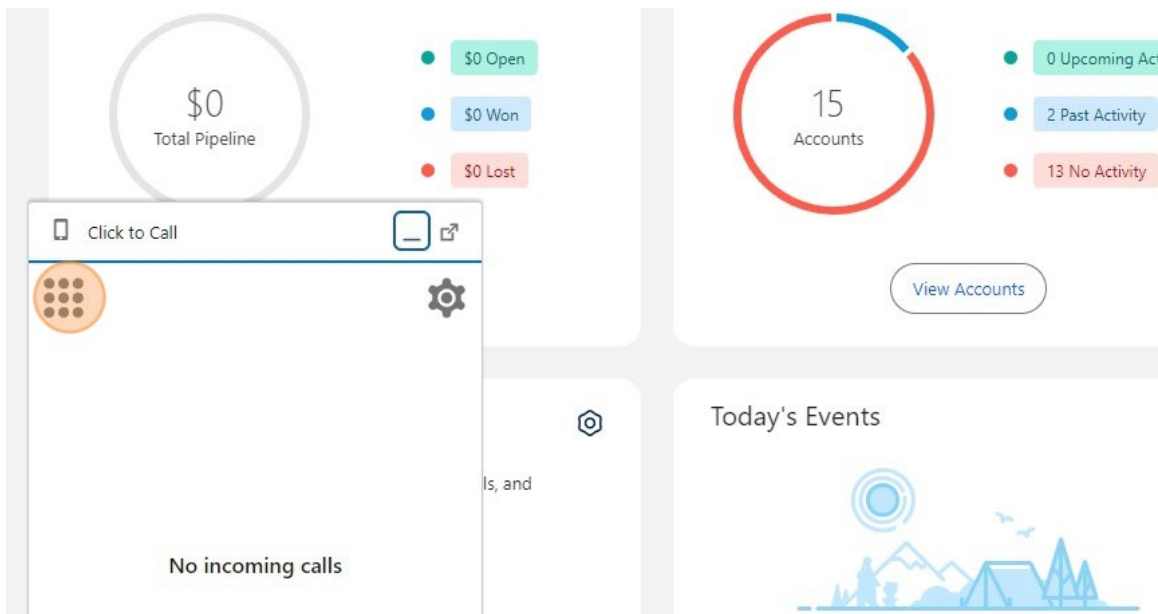


Salesforce Outbound Click to Call Workflow

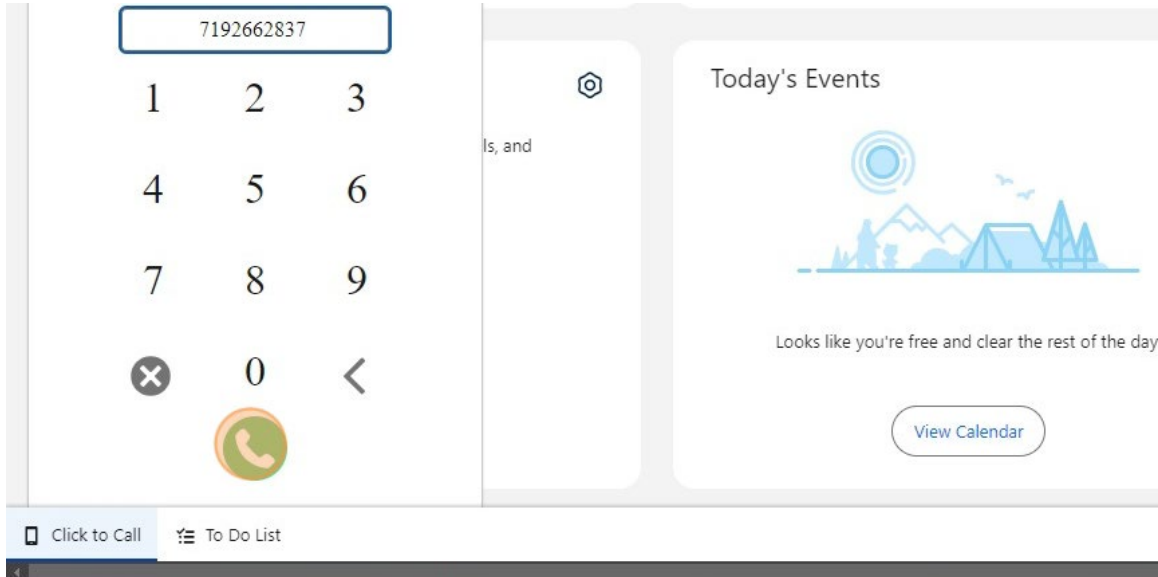
1. Launch the Click to Call application from the bottom bar



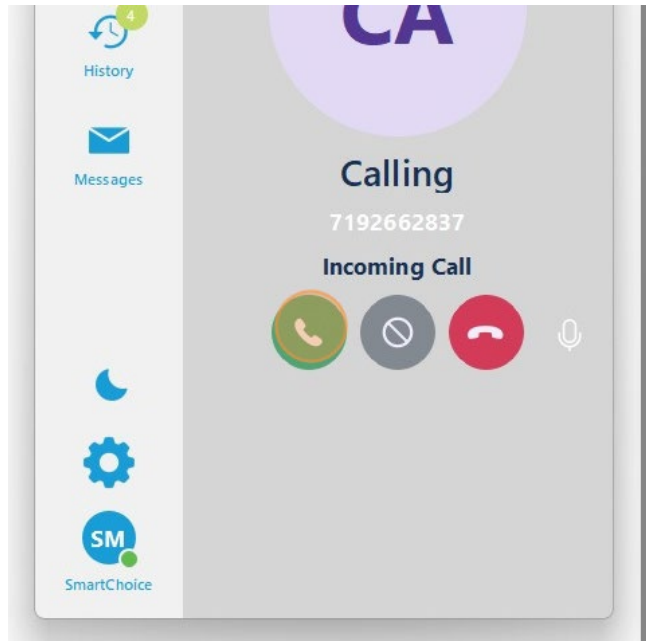
2. Click here to open the dial pad



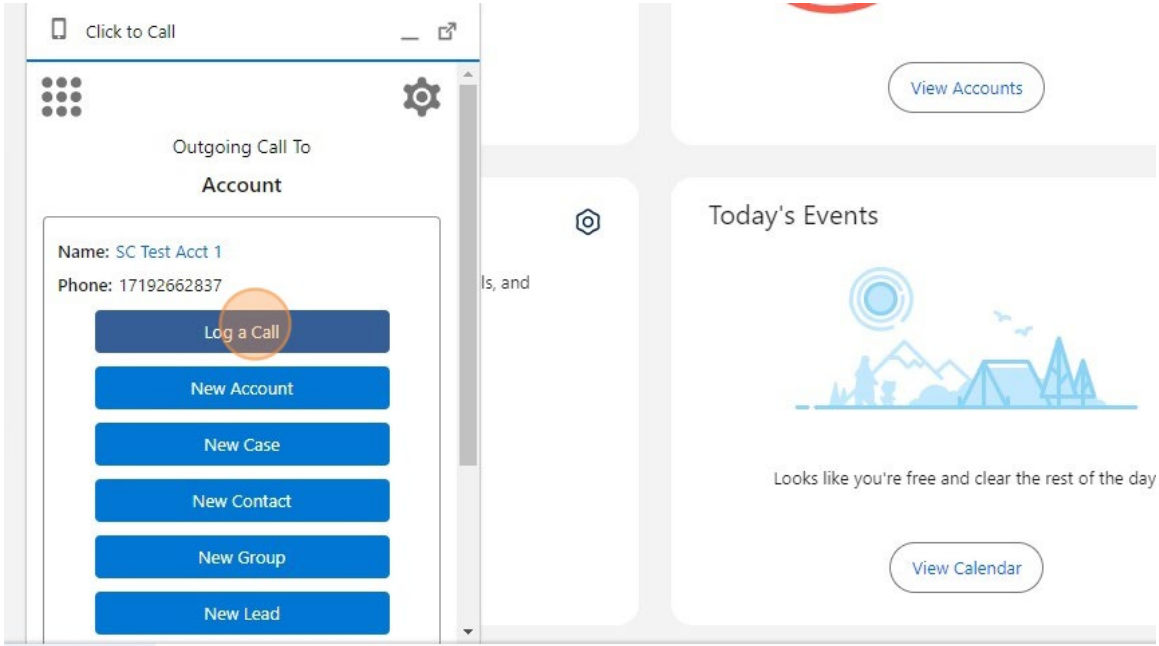
3. Enter the number you want to call and click the Call button



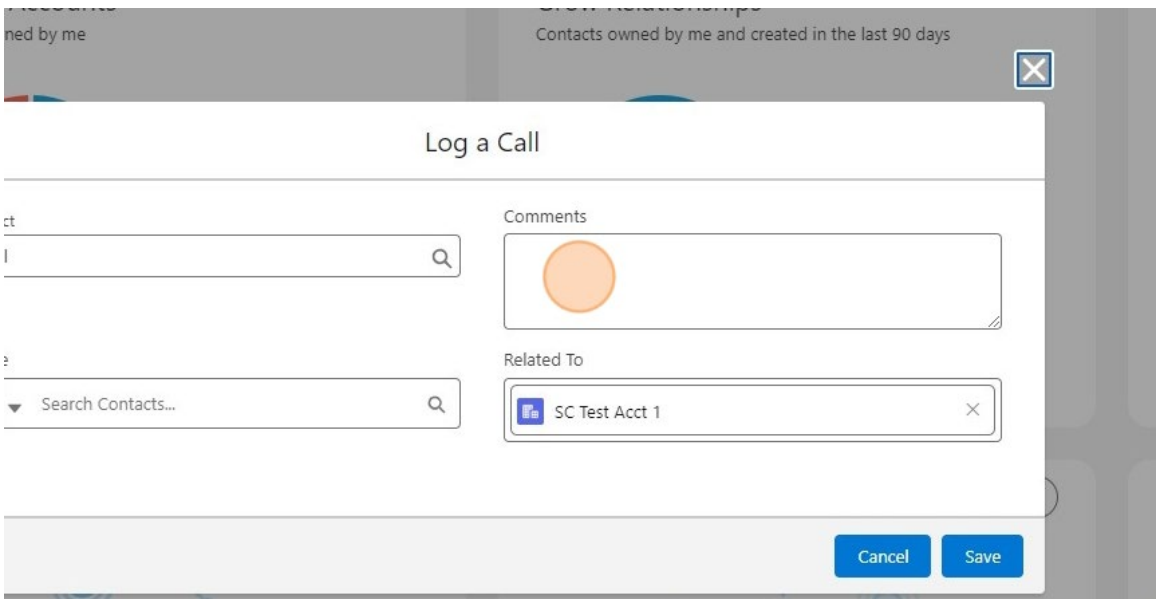
4. Answer the call on your local softphone



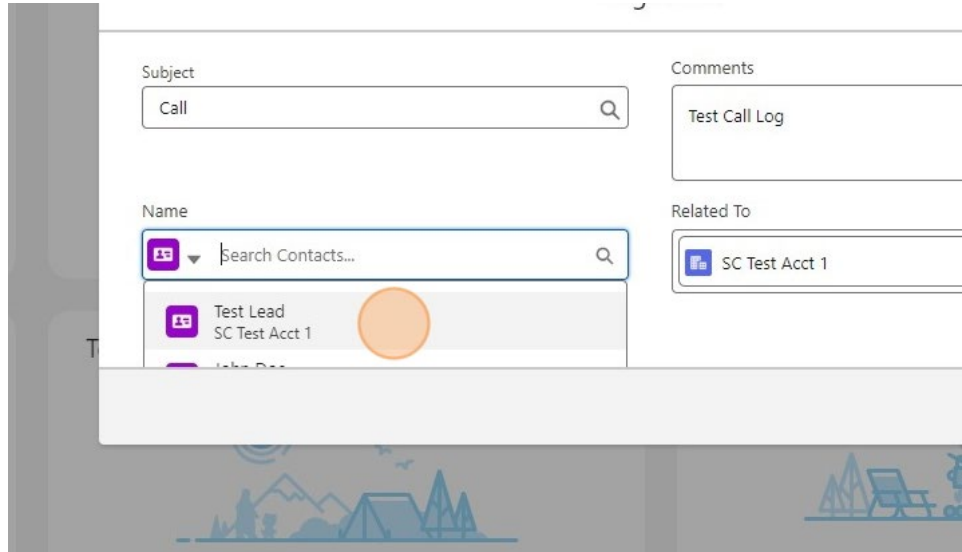
5. Click here to log any call notes that are needed directly in Salesforce



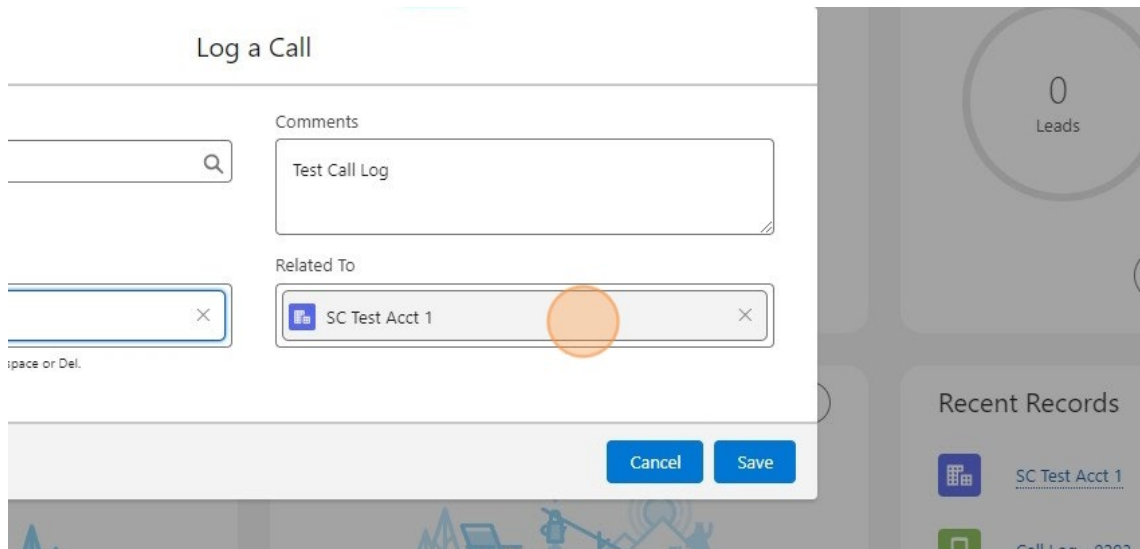
6. Click here to add the relevant notes to the call



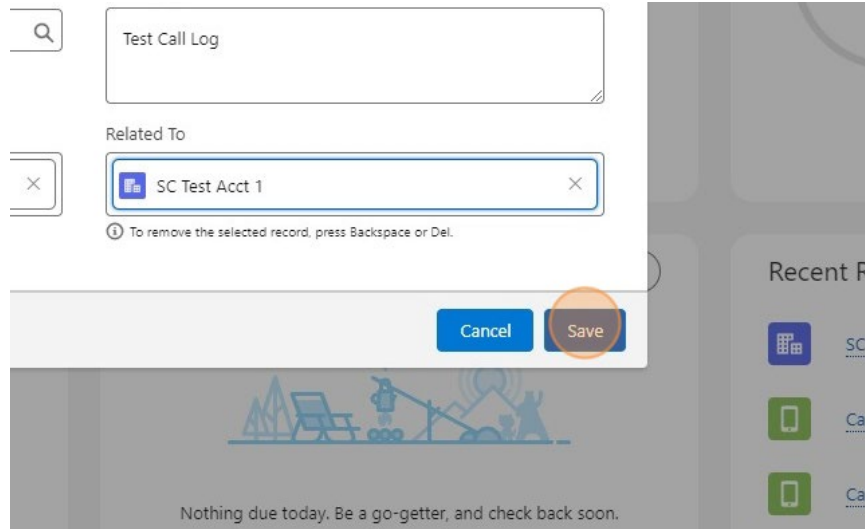
7. Click on Name to select existing contact



8. Select the account this call will be related to



9. Save the log



10. Hang up the call

