

Sending an SMS from the SmartChoice Softphone

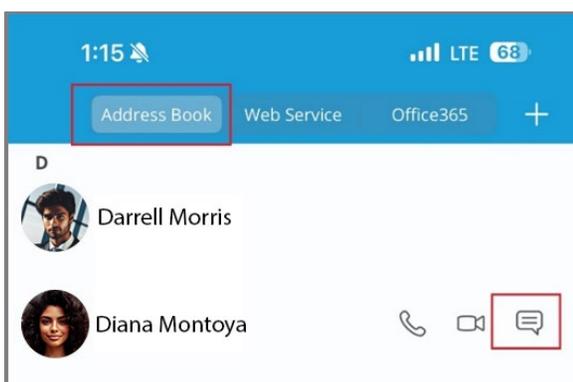
You can send an SMS in different ways from the SmartChoice Softphone App, please see below:

1. Accessing the Messages Option

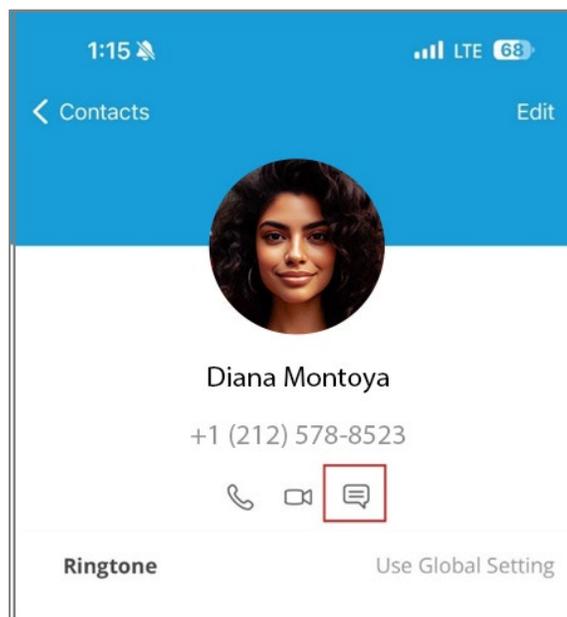
You can send an SMS to users in the following ways, go to your Contacts Tab on the main menu, and you can choose from your native address book (Mobile phone) or your web service (Internal directory).



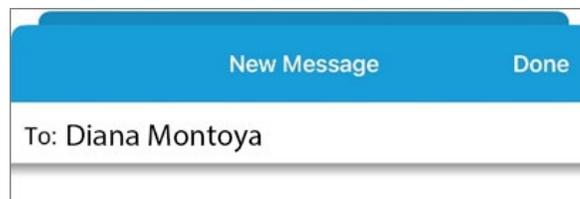
a. Within the contact list menu, you can select the SMS option on the right of the profile.



b. You can open the contact profile and select the SMS option below the phone number.

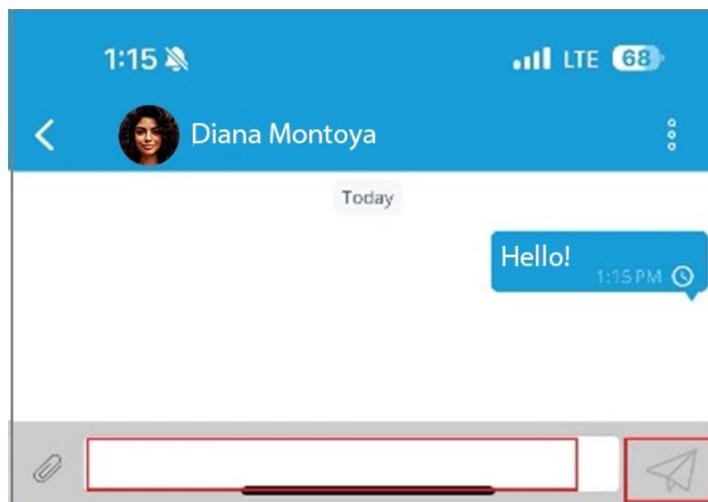


c. On the main menu you can tab the Messages option, and by clicking on the + icon you can type the person's name into the "To" field of the new message window.

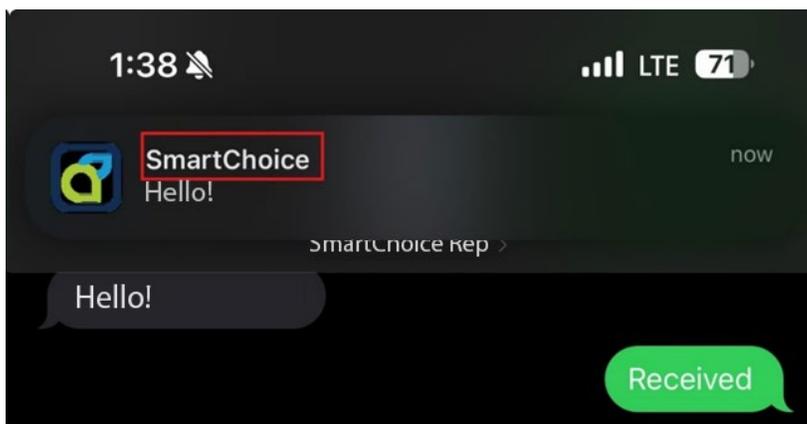


2. Sending and Receiving Messages on the App

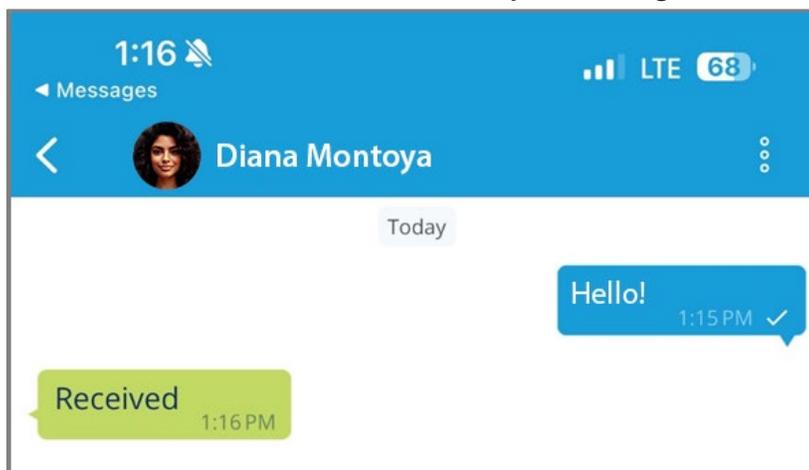
Type your message into the text field and hit the send arrow.



- a. The smartphone that receives the SMS, will see the message coming across the banner screen.

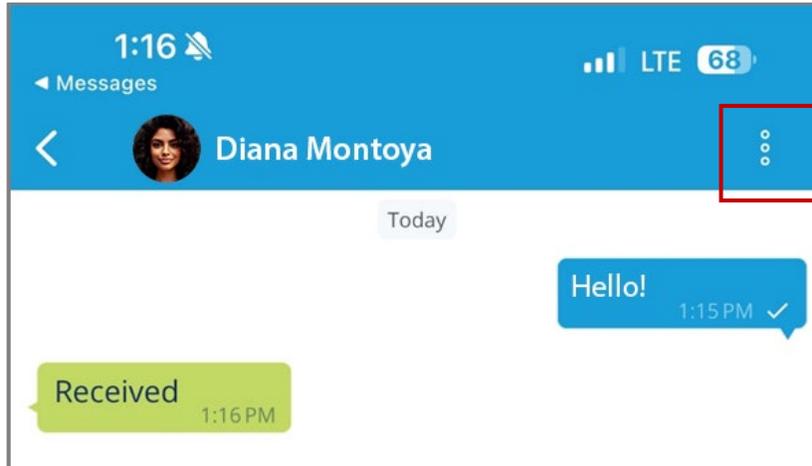


- b. This is how the conversation will look on your messages via the softphone.



3. Contact Options

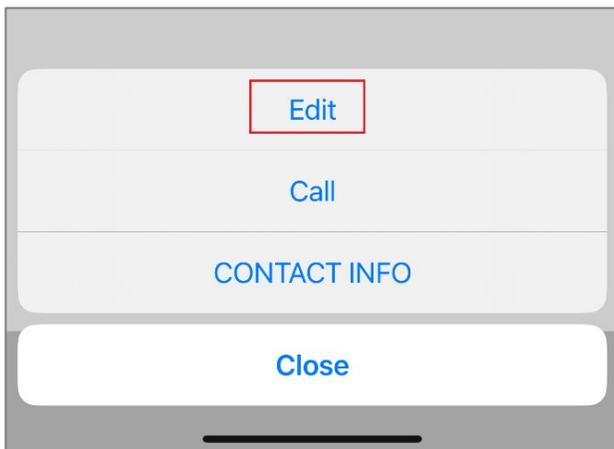
On the message window, you can update the contact information or call the user by pressing the three dots menu in the top right corner.



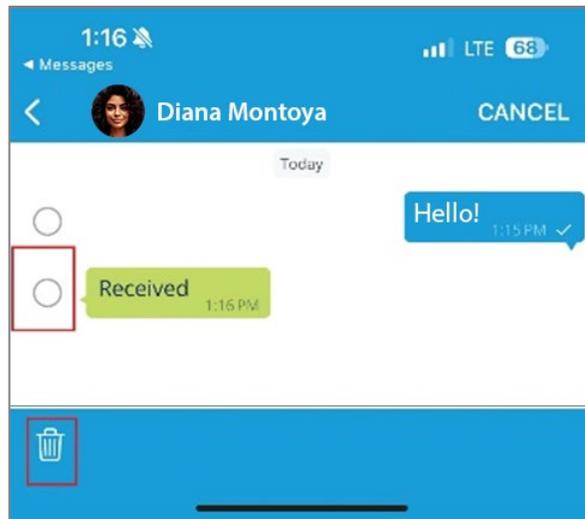
4. Edit Options (Delete Message)

This is where you can delete messages from within the conversation.

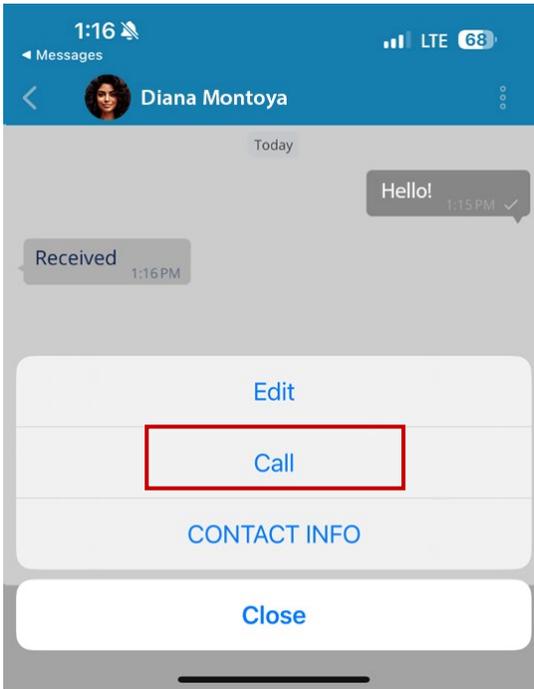
a. Tab on the Edit option.



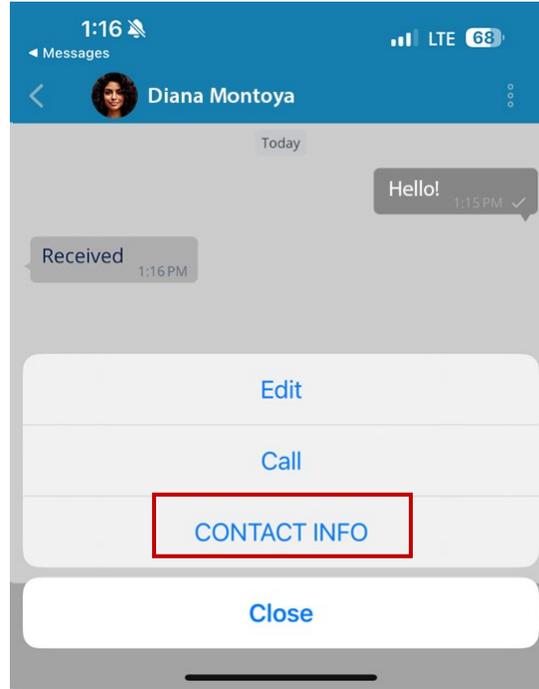
b. Select the message you want to delete.



Call Option: You can call the contact directly from this screen.



Contact Info Option: You can update the contact's information from this screen as well.



If you want to delete full-text strings from the App, you can click on the top left of the screen for the "<" button to take you back to the main message screen, and swipe left to delete the conversation.

