

July 17, 2024

**VIA ELECTRONIC DELIVERY**

**Mr. Kachi, Director**

Canadian Radio-Television and Telecommunications Commission | Canadian Radio-Television and  
Telecommunications Commission  
Ottawa, Ontario K1A 0N2

Re: Smart Choice Communications, LLC, CRTC Entity ID: 769162 - CRTC's Feedback Process and Accessibility  
Plan Reporting Requirements Regulation

Dear Sir or Madam:

Per the CRTC's *Accessible Canada Act* and the *CRTC Accessibility Reporting Regulations* requirement(s), please note; Smart Choice Communications, LLC, who will be hereby referred to as the Company, is compliant regarding ACA standards and submits this letter on behalf of its feedback process and accessibility plan requirements.

The Company's website meets the enforced criteria and is compliant with *CRTC Accessibility Reporting* regulations in the U.S and Canada. Not only is the entire site font friendly, with size and color designed for easy readability, the contact page can be accessed via any page of the website. Via this Contact page anyone can leave feedback, receive assistance and or reach out for any other need or request they may have. <https://smartchoicews.com/contact-us/>.

Per this direct link [https://smartchoicews.com/wp-content/uploads/2024/07/Company-CRTC-Accessibility-Plan\\_Smart-Choice-Communications-LLC.pdf](https://smartchoicews.com/wp-content/uploads/2024/07/Company-CRTC-Accessibility-Plan_Smart-Choice-Communications-LLC.pdf) any individual who visits the website can easily find and access an ACA web compliant site where anyone, differently abled or not, can get assistance via a multitude of ways, i.e. phone, email, postal mail etc.

If you have any questions or if we may provide you with any additional information, please do not hesitate to contact our CRTC Respondent Manager and Representative, listed here:

Kamau Sankofa, MBA  
POA - Attorney-in-Fact  
CRTC Statutory Compliance & Tax Director c/o  
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kamau.sankofa@claconnect.com  
(678) 551-6168

Very Truly Yours,

*Cecelia Loira-Marrero*

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