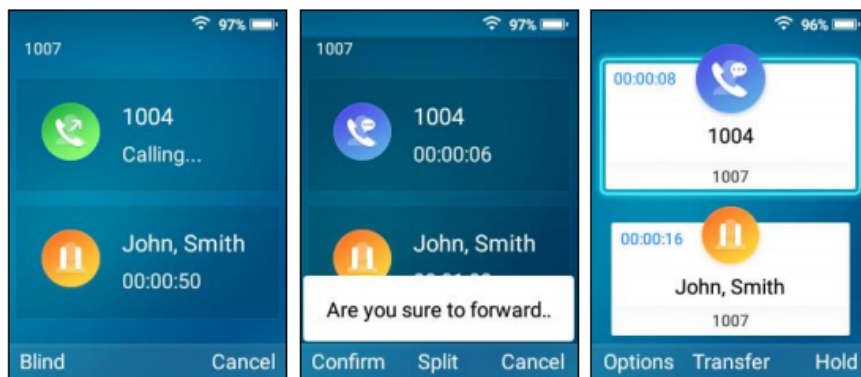


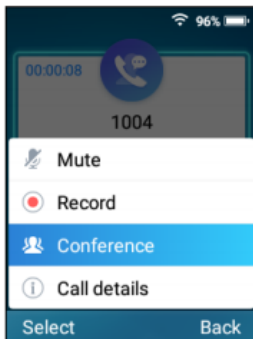
GRANDSTREAM WP820

Attended Transfer

1. During a call, press the "Transfer" button to enter the call transfer interface.
2. Enter the target number to transfer the call.
3. Press the "Attended" softkey.
4. The device will initiate a call to the new number.
5. When the new number answers the call, the transfer/split interface will appear as shown.
6. After pressing the "Confirm" softkey, the call is transferred and the current call will automatically hang up. If the softkey "Split" is pressed, the new call will continue and the original call will be held.

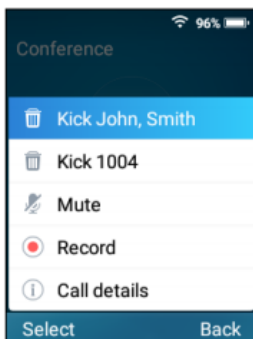


Three-way conference



Establishing a conference


1. During a call, press the "Options" softkey then select "New Call."
2. Enter the phone number and initiate a call.
3. After the second call is connected, press the softkey "Options" then select "Conference."
4. The two calls will be joined into the conference.



Removing conference member

1. Press the left softkey "Options."
2. Use the navigation key to select the conference member you want to kick.
3. Press **OK** key to confirm.

End a conference

Press the  key to end a conference.