BRIA - Android App Setup for Smartphone

Step 1: Search and Download "BRIA Enterprise" from your app store

For Android users click here:
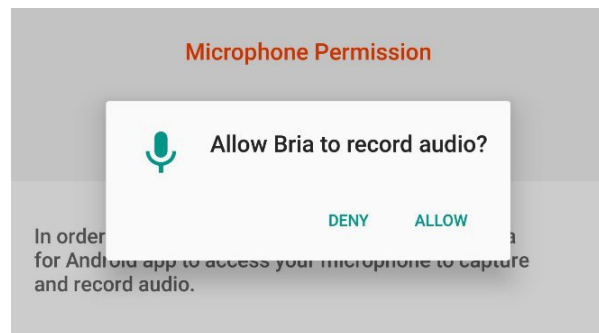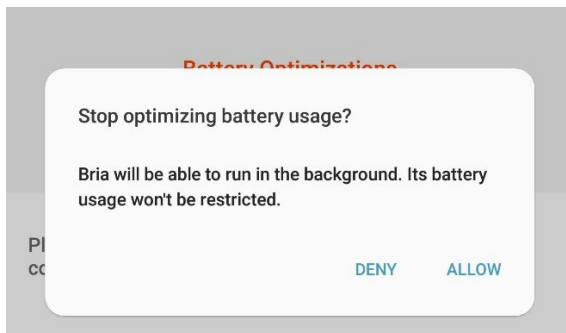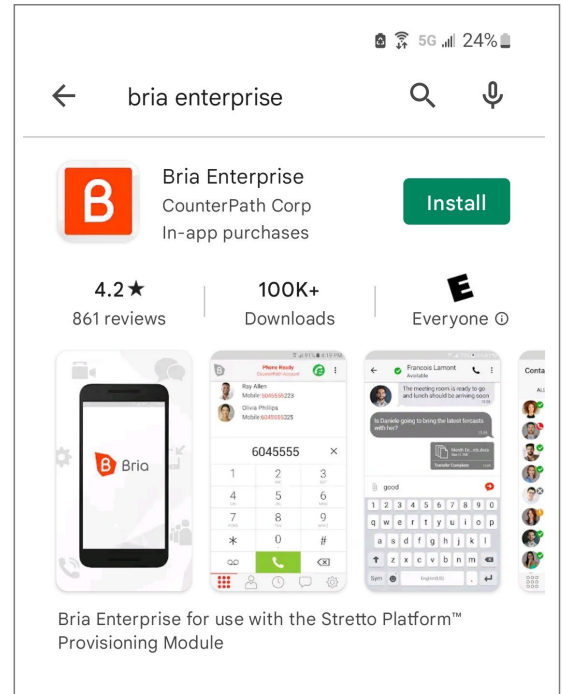https://play.google.com/store/apps/
details?id=com.briaccs.voip&hl=en_US

Android Phone Screen

Step 2: In your Android Device, the BRIA Phone will show the permission screen. Tap on the word **SHOW** and **ACCEPT** the terms and conditions of the App.

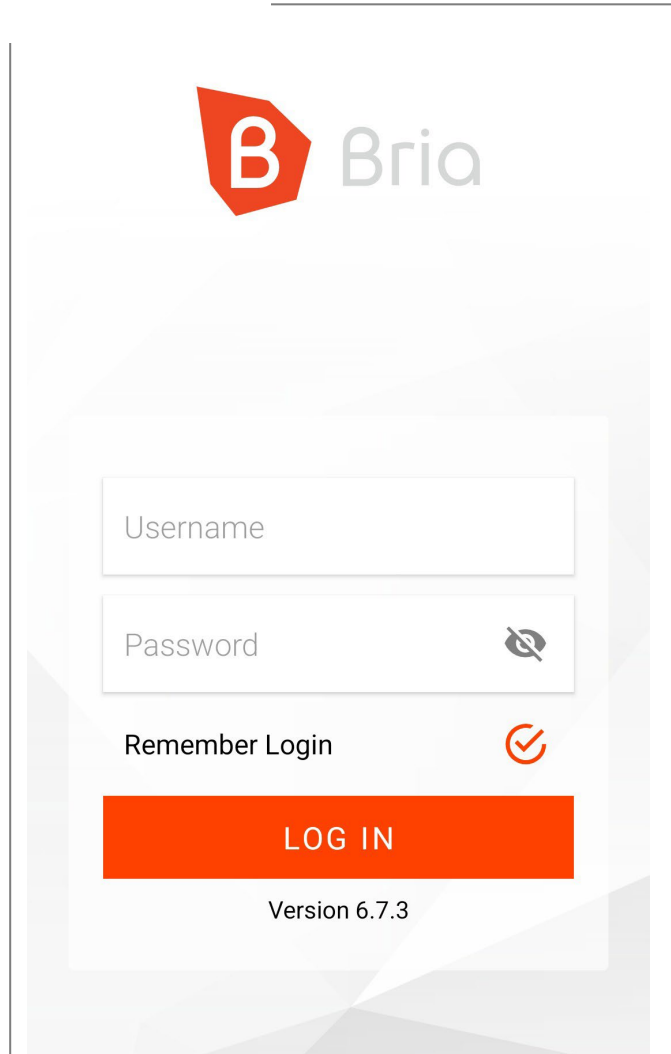**Step 3:** Give App Permission to function correctly:
- Run app in the background
- make outbound calls
- use of the microphone

Step 4: Once the application is installed. Use the credentials provided by your administrator.
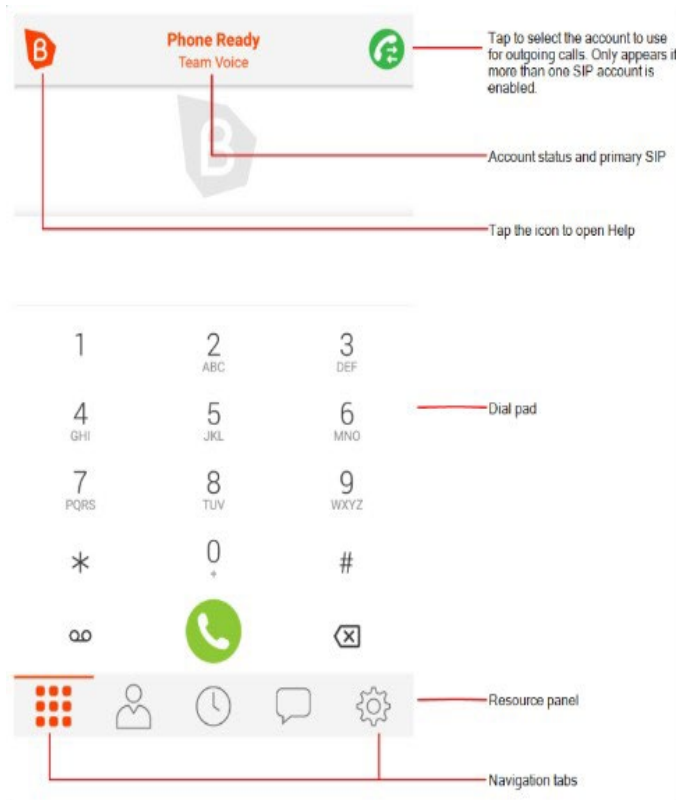
Android Phone Screen

Step 5: Dial any extension of the enterprise

BRIA - Android User Guide

Dialpad Interface

How to mute a Call – Android Only

Network Quality Indicator

During a call, you can view the network quality. The **Network Quality Indicator** on the call panel displays the current network conditions.

- Good
- Fair
- Poor
- Unknown
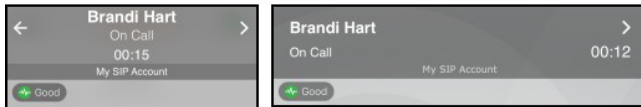
Voicemail indicator

A voice mail indicator also shows on the Android status bar when you have a voice mail.

Transferring a call

1. Use any method to establish a second call to the target.
2. When you have finished speaking to the target, tap ••• More Options.

3. Tap Transfer to....

Show call stats

Start audio recording

Transfer to...

Add video

Bria displays **Transferring to**. Do not hang up. Once the call connects the second party to the remote party, you will see **Call Ended**.

View your call history

All calls are captured in Bria's call **History**. Calls are also captured on iPhone's call history when **Settings** > **Preferences** > **Native Integration** is on.

Call type icons

↙ Incoming call

↘ Incoming call answered on another device - Appears when Call History Sync is enabled for the account.

↗ Outgoing call

↙ Incoming call recorded on this device
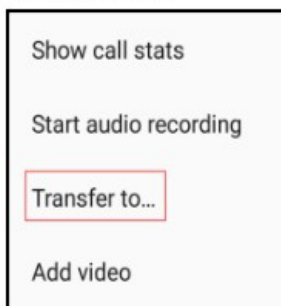
↗ Outgoing call recorded on this device

↗ Blocked call - Appears when Call Blocking is enabled.

↘ Missed call

To enable call blocking

1. Go to the **Settings** tab on the resource panel.

2. Go to **Preferences - Incoming Call**.

3. Tap **Call Blocking**.

4. Enable options and/or add phone numbers to block.

Call blocking is enabled.

Recording a call

- Muting a call does not silence the tone.
- If a call is put on hold (either by yourself or the remote party), the recording is paused. Bria plays the call recording tone to the remote party when the call resumes.
- Bria stops recording when you are redirecting a call. Bria plays the call recording tone to the remote party when the recording resumes.
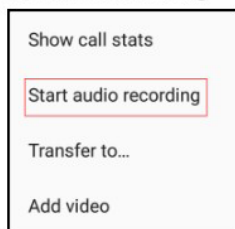
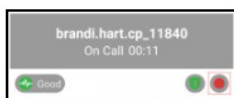**To record a call**

📄 **Android phone**

1. Tap ⚫ **More Options** during an established call.

2. Tap **Start audio recording**.

Bria starts recording the call. Bria displays a recording indicator below the call header.
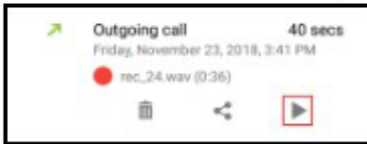
Listening to recorded call

1. Go to the **History** tab on the resource panel.
2. Tap the grouped entry with the call recording indicator.
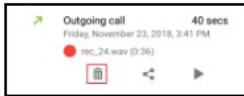

3. Tap **Listen to Call Recording**.

Bria plays the file in Google Play Music.

Deleting Recorded call

1. Go to the **History** tab on the resource panel.
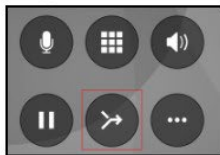2. Tap the call entry with the call recording indicator.

3. Tap **Delete Recording** and tap **Yes**.

Bria deletes that call recording. Bria removes the call recording indicator from the call log in **History**. All other details of the call remain unchanged.
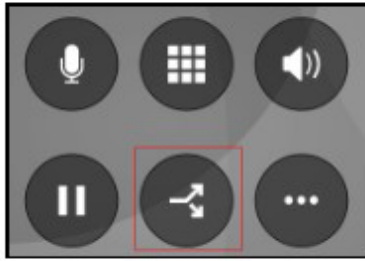
Merging a call

1. Tap ➤ Put calls in conference.

Bria merges the calls into a conference call and displays **Conference**. If you end the call, both remote parties are disconnected. The remote parties cannot continue the call without you.
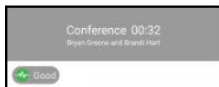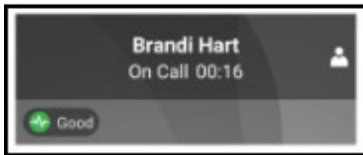
Splitting Calls

1. Tap ⬤ Split Calls.

Bria splits the calls. Bria displays the name of the remote party for the active call.

Switch Audio output

If you only have two audio outputs option, tap ⬤ **Speaker** to turn on the speaker phone. ⬤ **Speaker** changes to ⬤ **Bluetooth** if there are Bluetooth devices paired and ⬤ **Headset** if there is a wired headset connected.

When you have more than two audio output options, tap ⬤ **Speaker**, ⬤ **Bluetooth**, or ⬤ **Headset**, and select your preferred audio output.
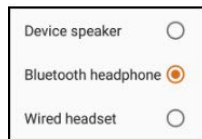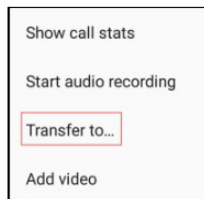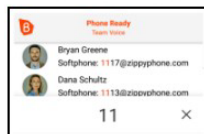
Unattended Transfer

1. Tap ⬤ More Options.

2. Tap **Transfer to....**

3. Type the number or name of the person you want to transfer the call to. (Use 2 for A, B, C; use 3 for D, E, F; etc.) To clear the entry, tap the **x**. Bria brings up a list of matches and refines the list as you enter numbers and characters.

4. Tap ⬤ **Transfer.**

If the target answers the call, Bria connects the target to the remote party and Bria disconnects you from both calls. If the target does not answer or declines the call, the call continues between you and the remote party.