SMS Capability for Omni and Softphone

Ideal for Teams, EPRI/SIP/Hosted users that do not need app capability



Omni SMS Sender On-Site Client

Outbound & Inbound SMS Messaging SMS log in OmniPortal SMS log in CRM (i.e., Salesforce, Zendesk, Redtail) SMS International (Per message rate apply) SCC Exclusive SMS Email Notification



SMS Receiver

SMS log is not recorded in both platforms simultaneously.



Softphone SMS Sender On-The-Go Client



ideal for SCC hosted users that need app capability

Outbound & Inbound SMS Messaging SMS log in Bria SMS log in CRM (i.e., Salesforce, Zendesk, Redtail) SMS International (Per message rate apply)

SMS Email Notification - SCC Exclusive



SMS Receiver



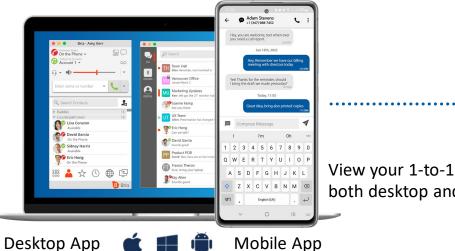
How Smart SMS Works?

Omni Portal SMS

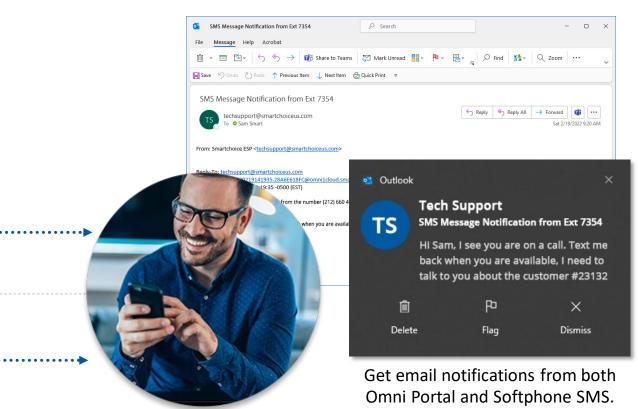
MART CH				
	IOICE	8888	Extension 7496 Sam Smart sccoffice	t
verview	Text Messaging			
IS	Enter a number or name to start a conversatio	n	+	
essaging X	1-(347)-988-4327 16 Jun at 16:13 Hi	Hey, you are welcome, text me v call report from the customer #2	whenever you need a	
Contacts Features ogout Do Not Disturb	1-(212)-656-9874 7 Jun at 14:32 Thank you, will see you there!	can report nom the customer #2	7 Jun at 13:33	• • • • • • • • • • • • • • • • • • • •
	Roger Kelp 5 Jun at 15:20 Hi thanks for the presentation today!	Ok, will do! 7 Jun at 13:33		
	1-)727-456-5484 5 Jun at 12:18 Can you call me back when you can?	Also will need your assistance wi plan, it will be due next week.	ith the installation 7 Jun at 13:35	
	1-)-(417)-411-7854 4 Jun at 14:30 I wont be available for tomorrows meeting	Yeah, I'll work on it once im back from lun		
	1-)-(661)-784-4887 4 Jun at 10:25 I understand, this has to be done by tomorrow	7 Jun at 13:36		

SMS log is not recorded in both platforms simultaneously.

Softphone SMS



View your 1-to-1 SMS messages on both desktop and mobile APP.



SMS Receiver

SMART CHOICE COMMUNICATIONS Proprietary and Confidential