# **SMS Capability for Omni and Softphone**

Ideal for Teams, EPRI/SIP/Hosted users that do not need app capability



Omni SMS Sender On-Site Client

Outbound & Inbound SMS Messaging SMS log in OmniPortal SMS log in CRM (i.e., Salesforce, Zendesk, Redtail) SMS International (Per message rate apply) SCC Exclusive SMS Email Notification



**SMS Receiver** 

SMS log is not recorded in both platforms simultaneously.



Softphone SMS Sender On-The-Go Client



ideal for SCC hosted users that need app capability

Outbound & Inbound SMS Messaging SMS log in Bria SMS log in CRM (i.e., Salesforce, Zendesk, Redtail) SMS International (Per message rate apply)

SMS Email Notification - SCC Exclusive



**SMS Receiver** 



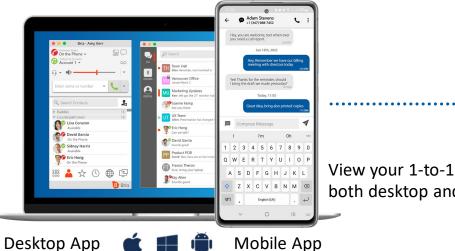
## **How Smart SMS Works?**

#### **Omni Portal SMS**

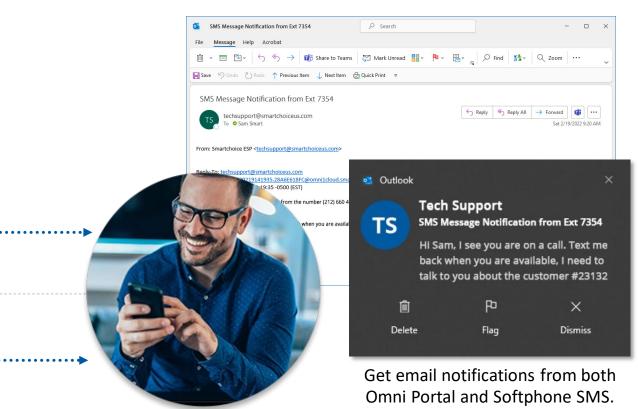
MART CH				
	IOICE	8888	Extension 7496 Sam Smart sccoffice	t
verview	Text Messaging			
IS	Enter a number or name to start a conversatio	n	+	
essaging X	1-(347)-988-4327 16 Jun at 16:13 Hi	Hey, you are welcome, text me v call report from the customer #2	whenever you need a	
Contacts Features ogout Do Not Disturb	1-(212)-656-9874 7 Jun at 14:32 Thank you, will see you there!	can report nom the customer #2	7 Jun at 13:33	• • • • • • • • • • • • • • • • • • • •
	Roger Kelp 5 Jun at 15:20 Hi thanks for the presentation today!	Ok, will do! 7 Jun at 13:33		
	1-)727-456-5484 5 Jun at 12:18 Can you call me back when you can?	Also will need your assistance wi plan, it will be due next week.	ith the installation 7 Jun at 13:35	
	1-)-(417)-411-7854 4 Jun at 14:30 I wont be available for tomorrows meeting	Yeah, I'll work on it once im back from lun		
	1-)-(661)-784-4887 4 Jun at 10:25 I understand, this has to be done by tomorrow	7 Jun at 13:36		

SMS log is not recorded in both platforms simultaneously.

## Softphone SMS



View your 1-to-1 SMS messages on both desktop and mobile APP.



## **SMS Receiver**

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