

SMS Capability for Omni and Softphone

Ideal for Teams, EPRI/SIP/Hosted users that do not need app capability



Omni SMS Sender
On-Site Client

- Outbound & Inbound SMS Messaging
- SMS log in OmniPortal
- SMS log in CRM (i.e., Salesforce, Zendesk, Redtail)
- SMS International (Per message rate apply)

SCC Exclusive

- ✓ SMS Email Notification
- ✓ Bulk SMS sendout



SMS Receiver

SMS log is not recorded in both platforms simultaneously.



Softphone SMS Sender
On-The-Go Client

ideal for SCC hosted users that need app capability

- Outbound & Inbound SMS Messaging
- SMS log in Bria
- SMS log in CRM (i.e., Salesforce, Zendesk, Redtail)
- SMS International (Per message rate apply)

✓ SMS Email Notification - SCC Exclusive

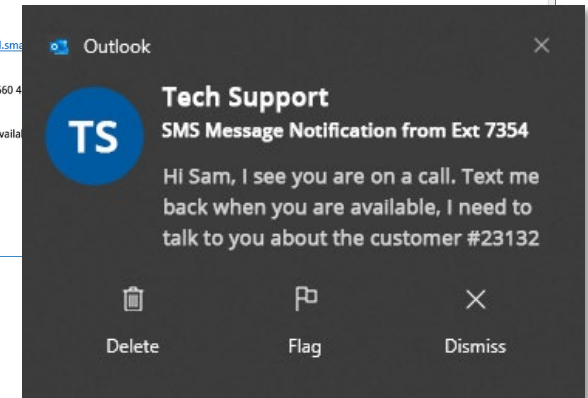
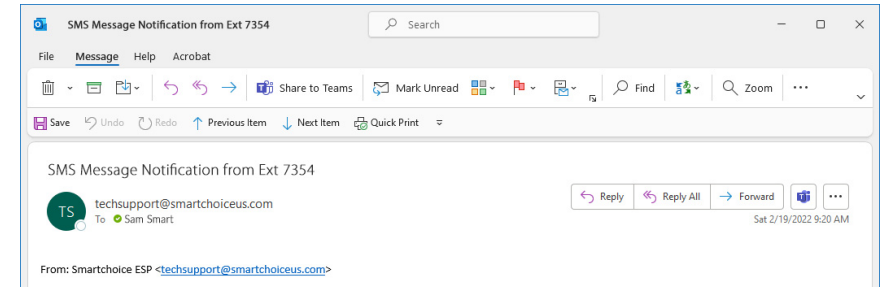
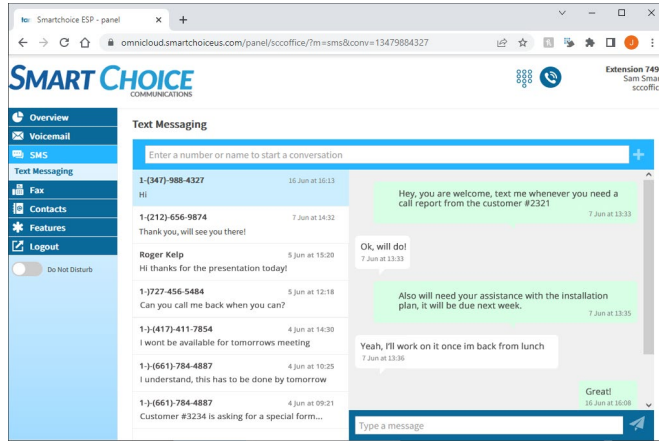


SMS Receiver



How Smart SMS Works?

Omni Portal SMS



SMS Receiver

Get email notifications from both Omni Portal and Softphone SMS.

SMS log is not recorded in both platforms simultaneously.

Softphone SMS



View your 1-to-1 SMS messages on both desktop and mobile APP.

Desktop App



Mobile App