

SPY, WHISPER, & BARGE MANUAL

SPY, WHISPER, AND BARGE SET UP

If you are a system administrator, you may set Spy, Whisper, and Barge options for separate each extension user in your network.

Sign into the Panel Login with your username and password.

Enterprise Panel Login

Username *

Password *

[Log In](#)

On the **Manage Extensions** page, type the name or number of the extension you would like to enable into the text field, and click search.

[search](#)

Jane Smart - 7323

When the extension appears in the search results, click the **edit** icon.

<input type="checkbox"/>	Edit	Extension	Name
<input type="checkbox"/>		7323	Jane Smart

On the selected extension's **Manage Extensions** page, click the **show more settings** text or arrow.

[show more settings](#)

The **Allow Spy, Whisper and Barge** will appear, and should be deselected by default.

To enable, click the box next to the **Allow Spy, Whisper, and Barge** option.

Allow Spy, Whisper & Barge

Click **Update Extension**.

[update Extension](#)

This user may now spy, whisper, and barge on all calls made within your network.

SPY Feature: Listen in on existing calls without being heard by the internal caller or external party.

WHISPER Feature: Talk to the internal caller in your network without the external party hearing.

BARGE Feature: Enter a call and talk to all parties.

CALLING CODES:

SPY Dialing Code: Dial *44, followed by the extension. Example: *44(5588)

WHISPER Dialing Code: Dial *45, followed by the extension. Example: *45(5588)

BARGE Dialing Code: Dial *46, followed by the extension. Example: *46(5588)

FREQUENTLY ASKED QUESTIONS

Question: How do I enable Spy, Whisper, and Barge for myself?

Answer: The system administrator must adjust the settings for each user.

Question: How can I keep people from spying on my calls?

Answer: The system administrator can enable the **Privacy** feature on your extension.

Question: How can I receive additional support?

Answer: You can reach Smart Choice Communications **24x7x365** at **(800) 217-3096**.