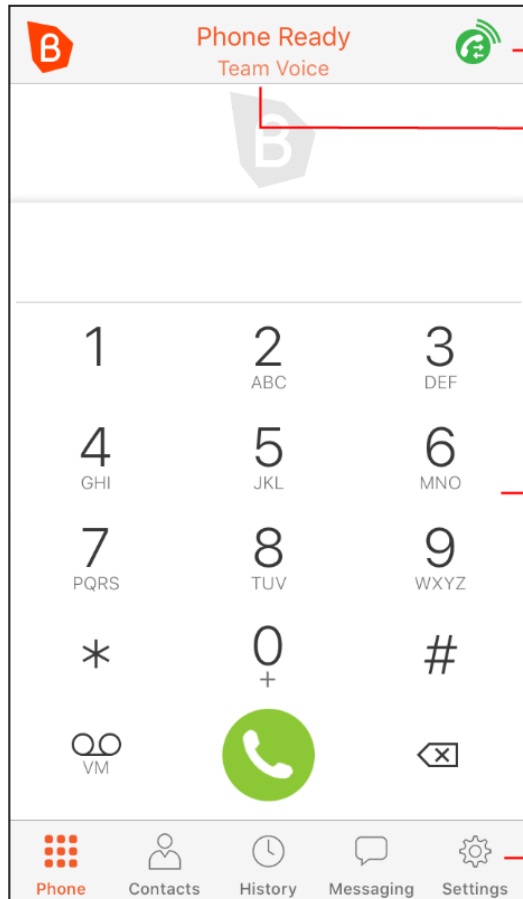


# BRIA iOS User Guide

## Dialpad Interface



Tap to select the account to use for outgoing call (only appears if more than one SIP account is registered).

Account status and primary SIP account

Dial pad

Resource panel

Navigation tabs

Phone: Opens the dial pad

Dial pad: Indicates you have a new voicemail

Contacts: Opens **Contacts**

History: Opens **History**

History: Indicates you have a new missed call

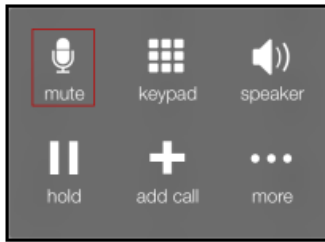
Messaging: Opens **Messaging**

Messaging: Indicates you have a new message

Settings: Opens **Settings**

## How to mute a Call – iPhone only

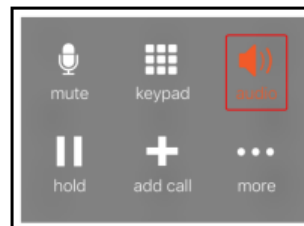
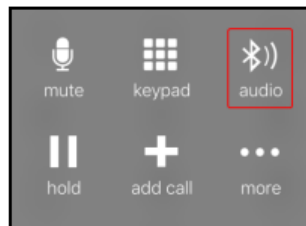
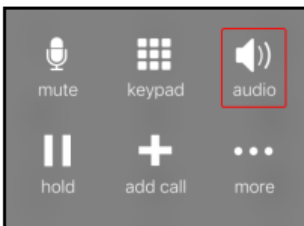
1. Swipe right.
2. Tap Mute



Bria mutes the call.

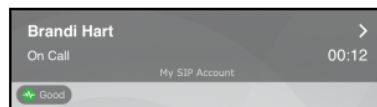
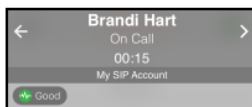
## Turning on speaker phone

To turn on speaker phone, quickly tap Audio or Audio.



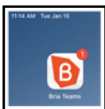
During a call, you can view the network quality. The **Network Quality Indicator** on the call panel displays the current network conditions.

- Good
- Fair
- Poor
- Unknown



## Voicemail indicator

On the iPhone and iPad home screen, a badge notification indicates the total number of voice mails, missed calls and new IMs.

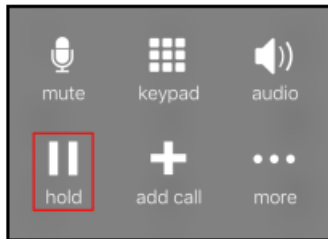


On iPhone, a small red number on **Phone** in the resource panel indicates the total number of new voice mail messages you have.

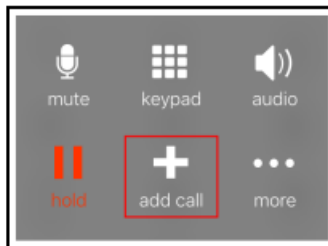


## Transferring a call

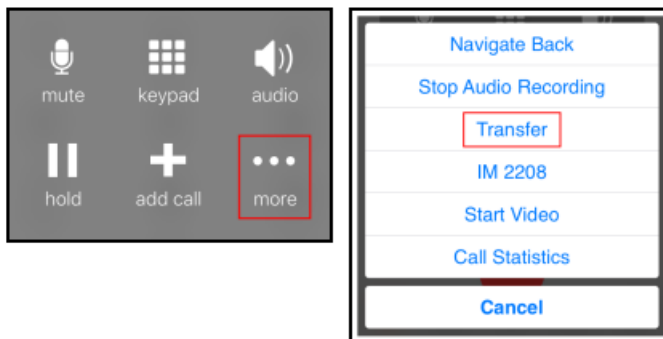
1. Tap **||** Hold to put the first call on hold.



2. Tap **+** Add call.



3. Enter the number of the person you want to transfer the call to and tap **Dial**.
4. When you are finished speaking with the target, tap **More** and tap **Transfer**.



Bria connects the remote party to the target. Bria disconnects you from both calls.

## View your call history

All calls are captured in Bria's call History. Calls are also captured on iPhone's call history when **Settings > Preferences > Native Integration** is on.

### Call type icons

- Incoming call
- Incoming call answered on another device - Appears when Call History Sync is enabled for the account.
- Outgoing call
- Incoming call recorded on this device
- Outgoing call recorded on this device
- Blocked call - Appears when Call Blocking is enabled.
- Missed call

## To enable call blocking

1. Go to the **Settings** tab on the resource panel.
2. Go to **Preferences - Incoming Call**.
3. Tap **Call Blocking**.
4. Enable options and/or add phone numbers to block.

Call blocking is enabled.

## Recording a call

NOT AVAILABLE IN: SOLO (FREE)

When you record a call, Bria plays a call recording tone to the remote party when the recording starts.

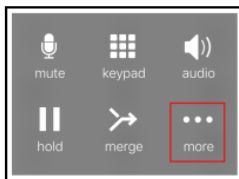
You can record a video call, but only the audio portion of the call is recorded.

- Muting a call does not silence the tone.
- If a call is put on hold (either by yourself or the remote party), the recording is paused. Bria plays the call recording tone to the remote party when the call resumes.
- Bria stops recording when you are redirecting a call. Bria plays the call recording tone to the remote party when the recording resumes.

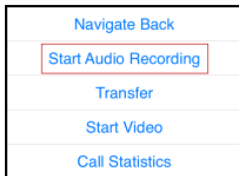
### To record a call

#### iPhone

1. Tap **More** during an established call.



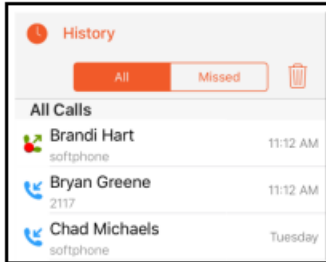
2. Tap **Start Audio Recording**.



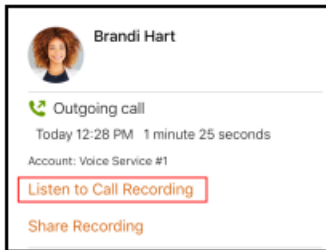
Bria displays a small red, flashing icon to show that the call is being recorded.

## Listening to recorded call

1. Go to the **History** tab on the resource panel.
2. Tap **i More Info** beside the call with the call recording indicator.



3. Tap **Listen to Call Recording**.



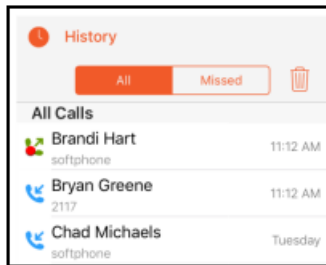
4. Tap the **Play** icon to listen to the recording.



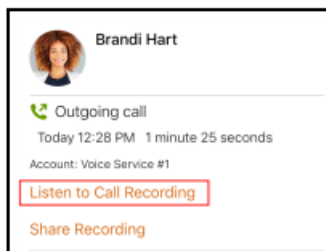
Bria plays the call recording.

## Deleting Recorded call

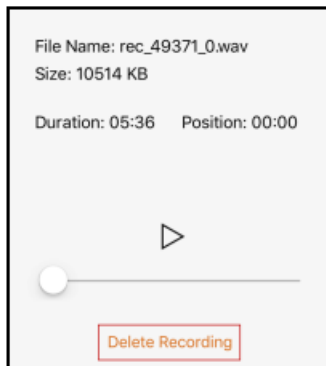
1. Go to the **History** tab on the resource panel.
2. Tap **i More Info** beside the call with the call recording indicator.



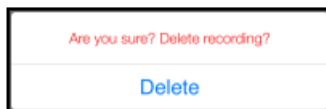
3. Tap **Listen to Call Recording**.



4. Tap **Delete Recording**.



5. Tap **Delete**.



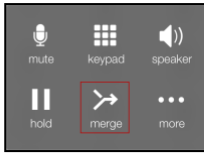
## Merging a call

You can merge two existing calls into a conference call. If either of the calls is a video call, you can still merge the calls but the merged call is an audio only call. Video conference calls are not supported at this time.

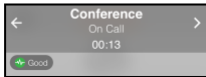
### To merge two calls

#### iPhone

1. Tap  Merge .



Bria merges the calls into a conference call and displays **Conference**. If you end the call, both remote parties are disconnected. The remote parties cannot continue the call without you.




## Enable call blocking

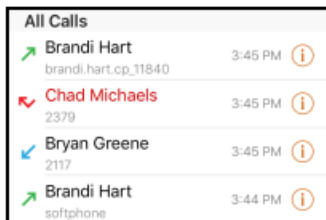
1. Go to the **Settings** tab on the resource panel.
2. Go to **Preferences - Incoming Call**.
3. Tap **Call Blocking**.
4. Enable options and/or add phone numbers to block.

Call blocking is enabled.

## History of call blocking

#### iPhone

1. Go to the **History** tab on the resource panel.
2. Tap  beside the entry to open call details.

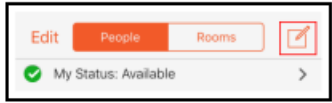


3. Tap **Block...** in the call entry.

Bria adds this number to the block list.

## Messaging on BRIA

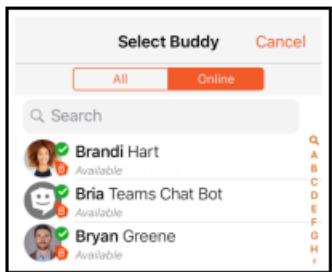
1. Go to the **Messaging** tab on the resource panel.
2. Tap **People** and tap **Compose**.



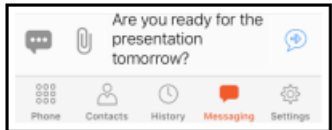
3. Tap **Add recipient** or start typing the name of the contact you want to add to the IM.



4. Tap a team member.



5. Type your message in **Compose Message** and tap **Send**.



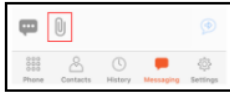
Bria sends the IM.



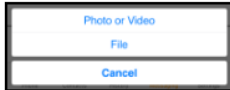
## Send a single photo, video or file

### iPhone

1. Create a new IM or open an IM conversation with the person you want to share the file with.
2. Tap **Attach**.



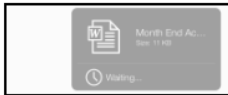
3. Tap either **Photo or Video** or **File**, depending on the type of file you want to send.



The file manager opens.

4. Locate the folder that contains the files that you want to send.
5. Tap on the file that you want to send.

Bria sends a file transfer notification to the recipient. Until the recipient responds to the notifications, the sender sees **Waiting** as the file transfer status.



Once the recipient accepts the file, Bria shows the progress of the transfer and when the transfer is complete.

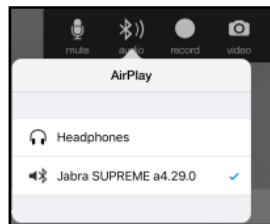


If the recipient declines the files, the transfer shows as **Transfer Declined**.



## Switch Audio output

To choose a different audio output option, long-press **Audio**, **Audio**, or **Audio**, and select your preferred audio output.



## Unattended Transfer

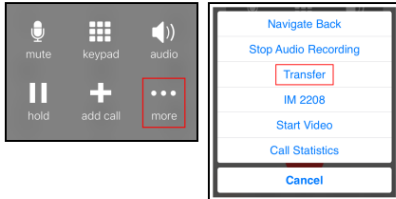
In an unattended transfer, you do not speak to the target before transferring the call.

### Using the dial pad

To make an unattended transfer using the dial pad

#### iPhone

1. Tap **More** and tap **Transfer**.



2. If necessary, go to the **Phone** tab on the resource panel.
3. Type the number you want to transfer the call to and tap **Transfer**.

After tapping **Transfer**, Bria puts the remote party on hold while dialing the target. Once the call connects, Bria ends the call between you and the remote party. If the target answers the call, the call continues between the target and the remote party. If the target declines the call, the call ends.

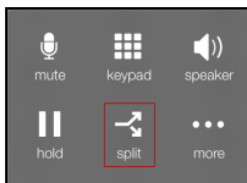
## Splitting Calls

After you have merged two call together, you can split them back into two separate calls.

To split a merged call

#### iPhone

1. Tap **Split**.



Bria splits the calls. On iPhone, Bria displays the name of the remote party for the active call. On iPad, Bria displays the active call in front.

