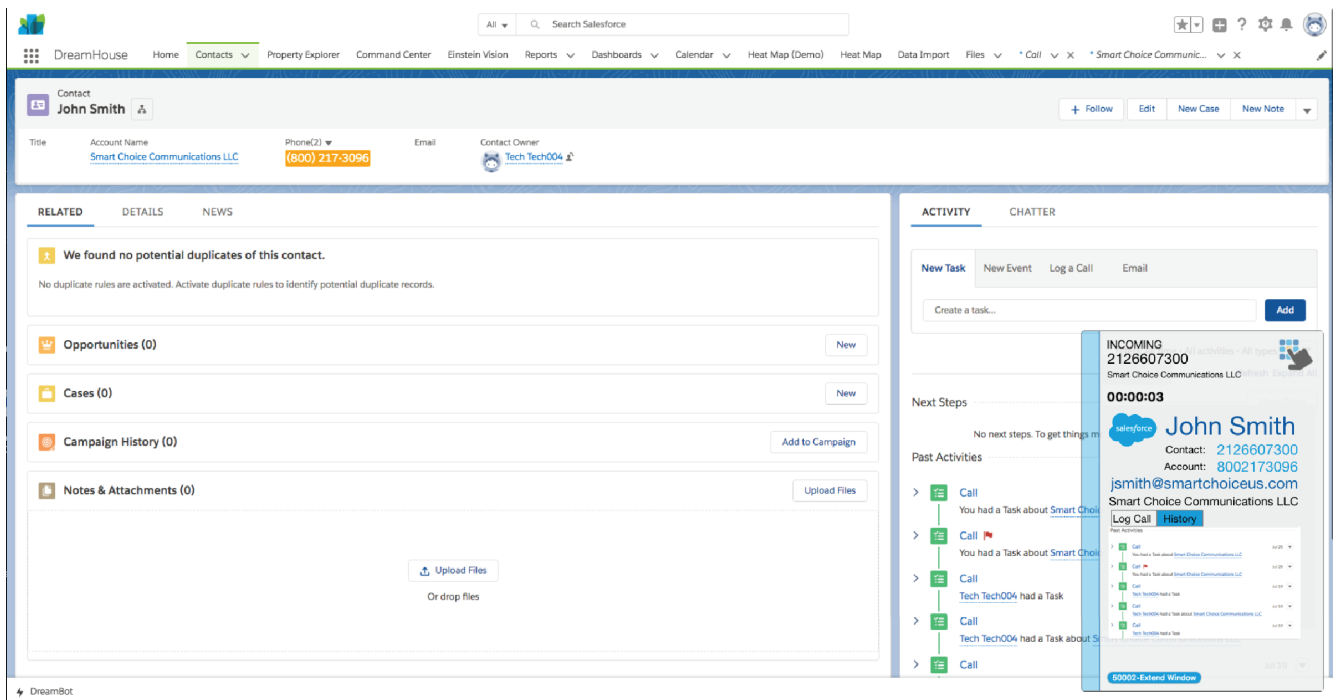


SmartCRM

Smart Choice is committed to providing the best user experience for every customer. Smart Choice Communication's voice solution seamlessly integrates with Salesforce CRM to offer a complete, cloud-based app that enhances communications for your business. The Smart Choice platform improves customer interaction, simplifies calling, and helps keeps your company organized. Smart Choice improves employee productivity in the office with its award-winning voice and collaboration solutions.

We offer convenient, reliable solutions including seamless integrations with popular business applications such as Outlook, Google for Work, Zendesk, and the world's most popular CRM: **Salesforce**. By integrating with **SmartCRM**, you can empower your business through improved collaboration, increased productivity, and instant access to your most important data.



FEATURES:

Click-to-Call Functionality

Save time and eliminate misdials by calling directly from your browser using SCC's Click-to-Call feature. Just click your mouse and the call is made!

Realtime Analytics

Track sales performance with detailed analytics including agent/contact records, call durations, and call logs—all in real time.

Instant On-Screen Notifications

Inbound pop-ups let you instantly see your customer's existing information and account records during an incoming call.

Log Calls

Automatically log all calls, inbound and outbound.

Presence Awareness

View the realtime status of every agent in your queue to help you determine whether they are available to take a customer's call.

Single-Sign-On

One time sign on for multiple platforms.

Windows & Mac Compatibility

Enjoy integrated features within your browser on both Windows and Mac operating systems.