



Smart Choice Communications is a leader in enterprise technology, offering leading innovative solutions for hosted voice, internet, security, analytics, and collaboration. We provide personalized, cost-effective and custom solutions for each client, with 24/7/365 support, monitoring & maintenance.

| | Smart Choice Communications | Vonage | 8x8 | RingCentral | Skype for Business | Evolve IP |
|---|--|----------------------|---|--------------|--------------------|--------------|
| On-Site Installation | ✓ | ✗ | ✗ | ✗ | ✗ | ✓ |
| Dedicated Project Manager | ✓ | Premier Package Only | ✓ | ✓ | ✗ | ✓ |
| Custom Features Upon Request | ✓ | ✗ | ✗ | ✗ | ✗ | ✗ |
| U.S. Based 24/7/365 Support | ✓ | ✓ | U.S. Based Mon-Fri 24 hours, Sat-Sun 6AM-5PM PT | 24/7 Abroad | 24/7 Abroad | ✗ |
| On-Site Training | ✓ | ✗ | ✗ | ✗ | ✗ | ✗ |
| Site Readiness Survey | ✓ SCC conducts survey at each location to ensure cabling & network is up to standard. | ✗ | ✗ | ✗ | ✗ | ✓ |
| Cabling Installation | ✓ | ✗ | ✗ | ✗ | ✗ | ✓ |
| Coordinate with IT Dept. to Ensure Failover | ✓ SCC Smart Hands assists with IT upon turn up and installation. | ✗ | ✗ | ✗ | ✗ | ✗ |
| 24/7/365 Proactive Monitoring | ✓ SCC's Smart Halo proactively monitors, maintains and troubleshoots your integrated voice and data circuits—even those not on the SCC network. | ✗ | ✗ | ✗ | ✗ | ✓ |
| One Bill for All Locations | ✓ SCC bills all locations on one bill with sub accounts created per location. SCC can also bill all Comcast, FIOS, Verizon, and Optimum circuits on ONE bill. | ✗ | ✗ | ✗ | ✗ | ✗ |
| Softphone Included | ✓ | \$9.99 extra/month | ✓ | ✓ | ✓ | ✓ |
| Features | 100+ Features | 40+ Features | 40+ Features | 70+ Features | 20+ Features | 40+ Features |
| User Portal/Dashboard | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Bring Your Own Device (BYOD) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |