

Hosted PBX Comparison Chart



Smart Choice Communications is a leader in enterprise technology, offering leading innovative solutions for hosted voice, internet, security, analytics, and collaboration. We provide personalized, cost-effective and custom solutions for each client, with 24/7/365 support, monitoring & maintenance.

	Smart Choice Communications	Vonage	8x8	RingCentral	Skype for Business	Evolve IP
On-Site Installation	✓	✗	✗	✗	✗	✓
Dedicated Project Manager	✓	Premier Package Only	✓	✓	✗	✓
Custom Features Upon Request	✓	✗	✗	✗	✗	✗
U.S. Based 24/7/365 Support	✓	✓	U.S. Based Mon-Fri 24 hours, Sat-Sun 6AM-5PM PT	24/7 Abroad	24/7 Abroad	✗
On-Site Training	✓	✗	✗	✗	✗	✗
Site Readiness Survey	✓ SCC conducts survey at each location to ensure cabling & network is up to standard.	✗	✗	✗	✗	✓
Cabling Installation	✓	✗	✗	✗	✗	✓
Coordinate with IT Dept. to Ensure Failover	✓ SCC Smart Hands assists with IT upon turn up and installation.	✗	✗	✗	✗	✗
24/7/365 Proactive Monitoring	✓ SCC's Smart Halo proactively monitors, maintains and troubleshoots your integrated voice and data circuits—even those not on the SCC network.	✗	✗	✗	✗	✓
One Bill for All Locations	✓ SCC bills all locations on one bill with sub accounts created per location. SCC can also bill all Comcast, FIOS, Verizon, and Optimum circuits on ONE bill.	✗	✗	✗	✗	✗
Softphone Included	✓	\$9.99 extra/month	✓	✓	✓	✓
Features	100+ Features	40+ Features	40+ Features	70+ Features	20+ Features	40+ Features
User Portal/Dashboard	✓	✓	✓	✓	✓	✓
Bring Your Own Device (BYOD)	✓	✓	✓	✓	✓	✓